

Pursuant to Article 152 of the Bylaws of the University of Zagreb School of Medicine, the Faculty Council, at the suggestion of the Quality Assurance Committee, at its session held on April 25, 2023, adopted the following

## QUALITY POLICY

I. The aim of the quality assurance system of the University of Zagreb School of Medicine is to build mechanisms for quality assurance and achieve its highest level of educational, research, and innovation activities, as well as professional and administrative activities of the School.

This Policy is the fundamental framework for determining the quality assurance strategy of the University of Zagreb School of Medicine and the quality assurance objectives, and it will be made known to all members of the School's academic community.

The quality assurance system is aimed at the continuous monitoring and improvement of the teaching, research, and professional work of employees and students, as well as achieving excellence. The approach to quality management at the School is based on self-assessment and student surveys, as well as internal and external evaluations.

The effective and continuous operation of the quality assurance system of the School of Medicine should also convince the citizens of the Republic of Croatia and the wider society in the quality of the School's activities and responsible use of public resources, for the purpose of building and maintaining inter-societal trust.

The Schools commitment to quality assurance is manifested in the following:

- The School's mission, vision, and strategic documents, its action plans with clearly defined objectives and ways of their achievement in all its activities, and continuous monitoring of quality indicators as the basis for revising the Quality Policy and quality assurance strategy, as well as other strategic documents;
- The development and management of the quality assurance system based on the Standards and Guidelines for Quality Assurance in the European Higher Education Area, the standards of the World Federation for Medical Education (WFME), and other standards related to the School's activities, and actively encouraging student engagement in the quality assurance system;
- The procedures for internal and external periodic independent assessments of the quality assurance system in accordance with the guidelines of the Agency for Science and Higher Education of the Republic of Croatia;
- The domestic and international re-accreditation procedures of the School carried out by the Agency for Science and Higher Education of the Republic of Croatia;
- The continuous modernization of study programs based on innovative scientific findings at the School, with the aim of effectively integrating young professionals into the labor market and enabling them to respond qualitatively to the dynamic demands of the medical profession;
- The permanent and systematic strengthening of research and professional work and dissemination of acquired knowledge with the aim of improving the public status and reputation of the School as well as involving students in research and projects;

- The continuous improvement of the knowledge of teachers and associates, acquiring new and/or increasing existing competencies and the consequent improvement of the quality of the teaching process;
- Creating a stimulating environment for ensuring and promoting a culture of quality with an emphasis on academic integrity, ethics, and responsibility, and ensuring equal opportunities for all employees and students;
- The close cooperation with internal and external stakeholders of the quality assurance system (students, School staff, national and international academic and professional community, relevant ministries and professional organizations, economy, and civil society);
- The obligation to actively and regularly inform internal stakeholders about improvements achieved by the operation of the School's quality assurance system as an additional tool for promoting a culture of quality;
- The responsible and transparent financial operations focused exclusively on the development of the School and continuous improvement of conditions for teaching, research, and professional activities.

The School of Medicine bases its work and further development on the quality in achieving high standards in the areas of its activities, and recognizes quality assurance as a process and a common value of internal and external stakeholders incorporated into the daily work and normative acts of the School. Therefore, ensuring and promoting a culture of quality is a fundamental value of the School and a permanent process integrated into the usual teaching and research work, and orientation for the future.

The School's Quality Policy is regularly monitored and, if necessary, improved as required in order to be relevant and useful to all members of the academic community.

II. This Quality Policy enters into force on the day of its adoption.

Dean:

Prof. Slavko Orešković, MD, PhD

